

OCT 13-21 WED 06:25 PM WORKMAN NYDEGGER

FAX NO. 18013281707

P. 11

Application No. 09/464,348  
Amendment "B" dated October 13, 2003  
Reply to Office Action mailed May 16, 2003

**Filed Via Facsimile**

PATENT APPLICATION  
Docket No. 13768.122

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Milan M. Shah et al.

Serial No. 09/464,348

Confirmation No. 7423

Filed: December 15, 1999

For: METHODS AND SYSTEMS FOR END-USER  
EXTENSIBLE ELECTRONIC MAIL

Examiner: Barbara N. Burgess

Customer No.: 022913

) Art Unit  
) 2157

**AMENDMENT "B" AND RESPONSE AFTER FINAL REJECTION**  
**FILED WITH RCE**

Mail Stop: RCE  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office action of May 16, 2003 (paper no. 13), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** being on page 6 of this paper.